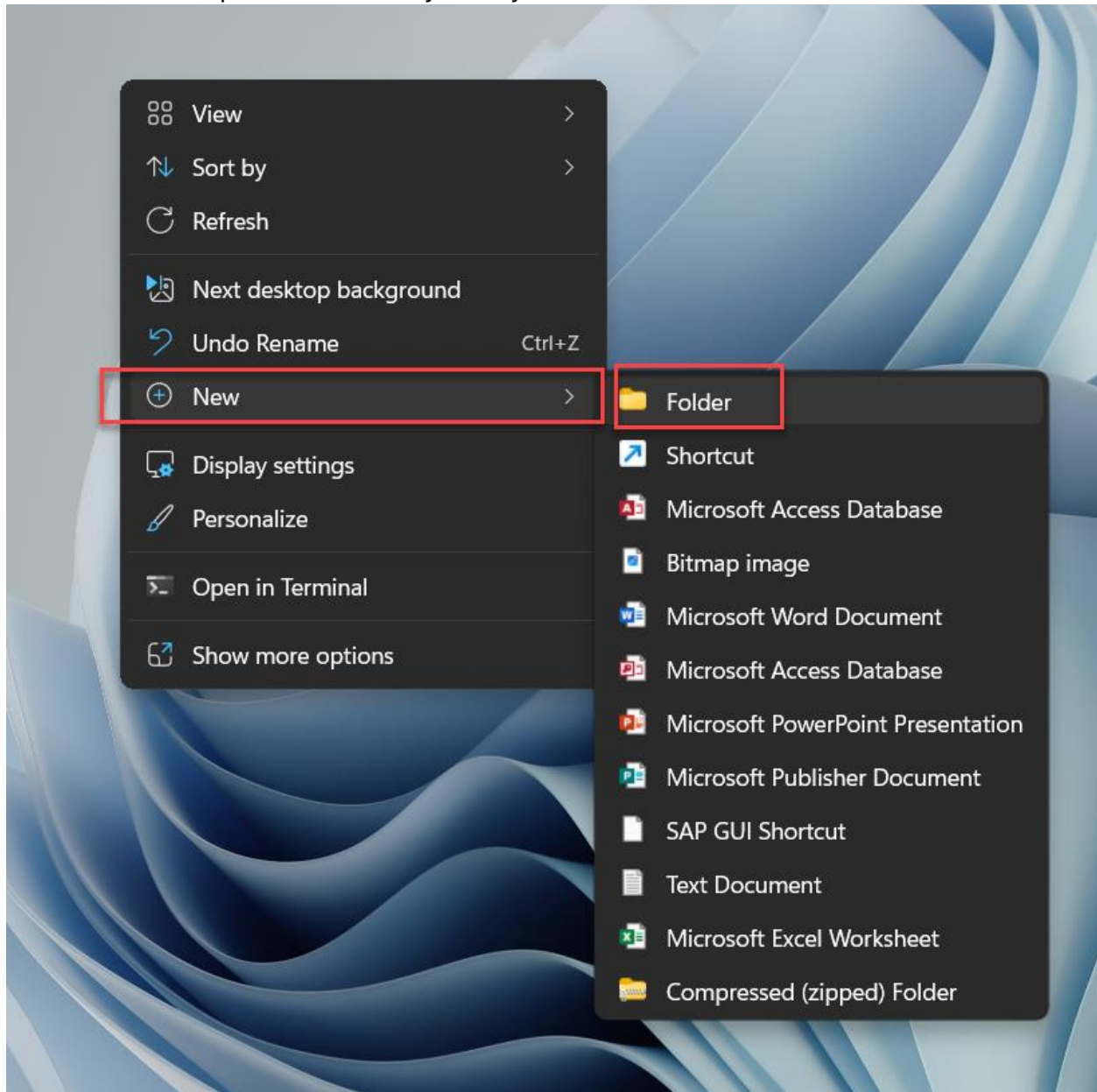
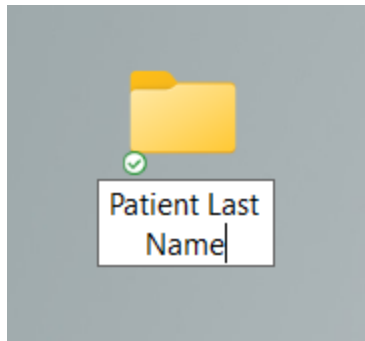


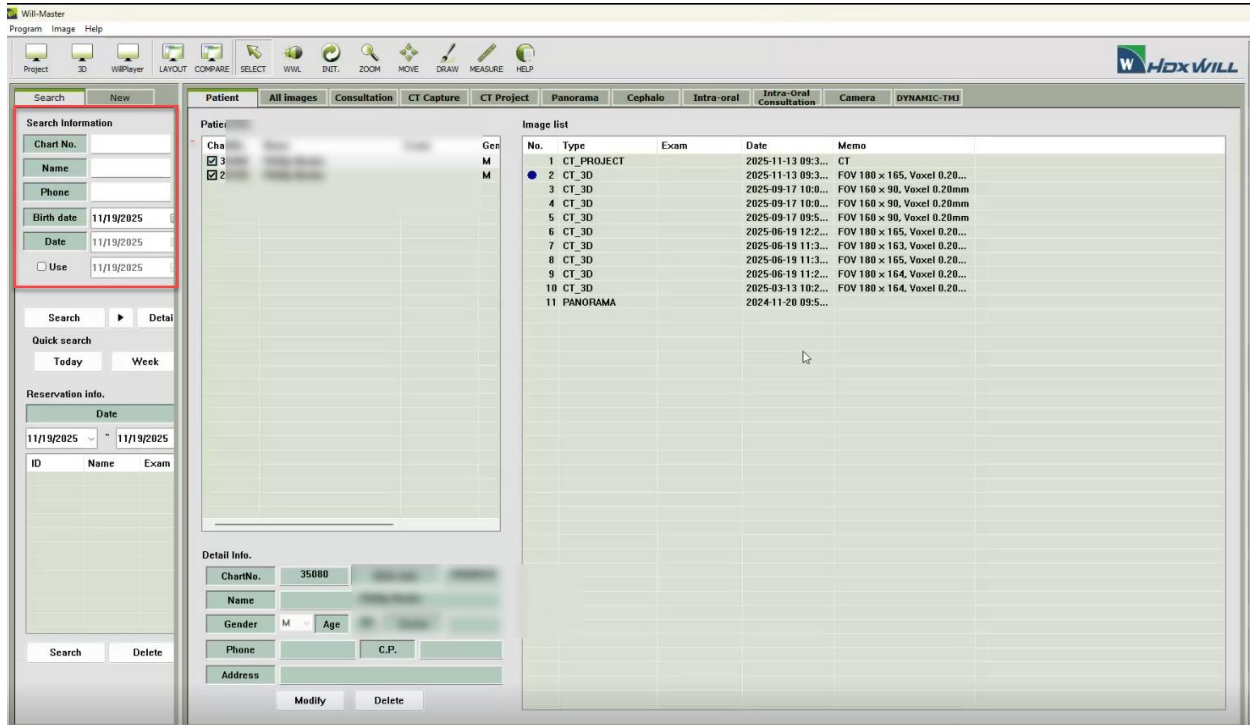
Exporting from HDX WILL (Will-Master)

1. On your desktop, **right click** on any empty space. Choose **“NEW”** and then **“Folder”**. A folder will appear with highlighted blue text. **Type** in your **patient’s last name** and push **“enter”** on your keyboard.

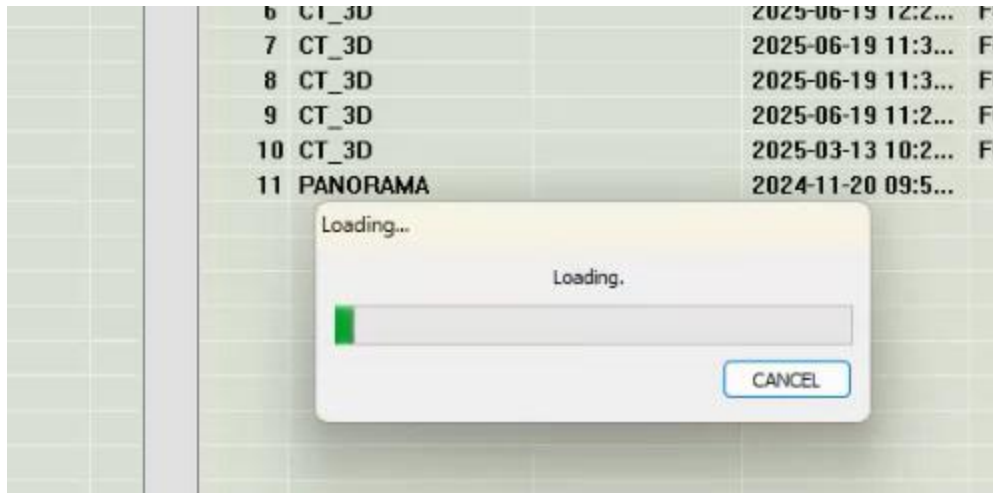
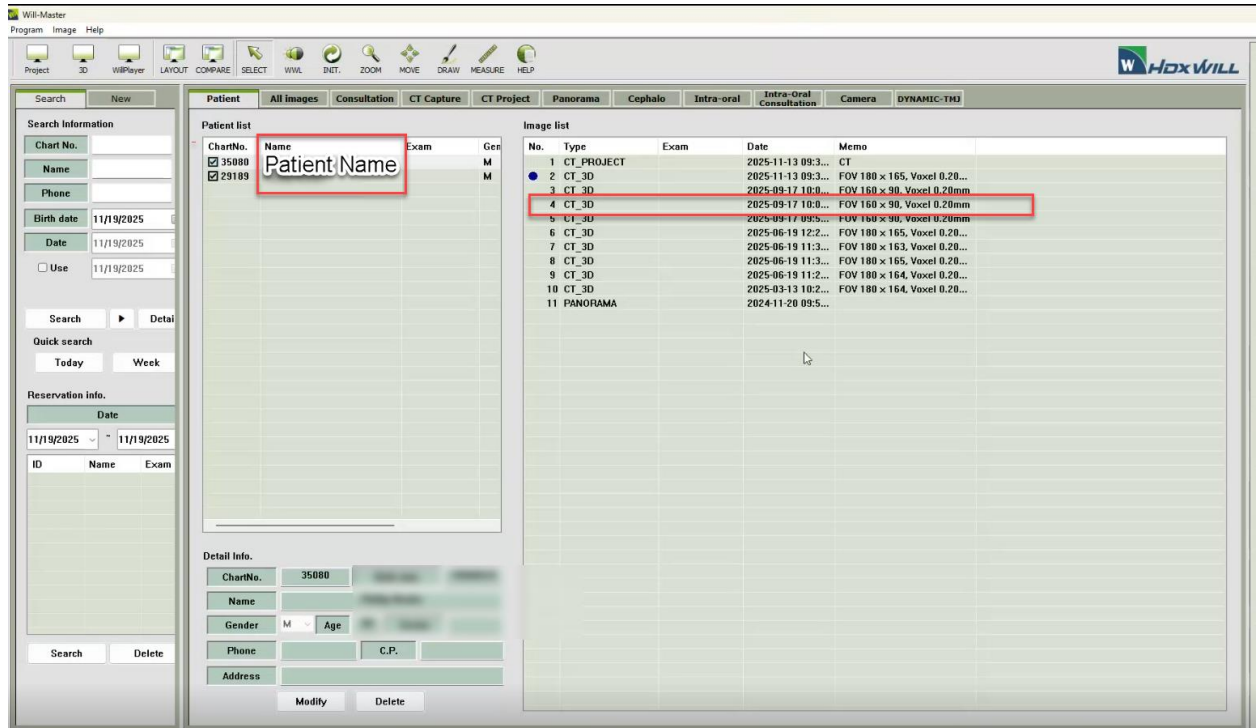




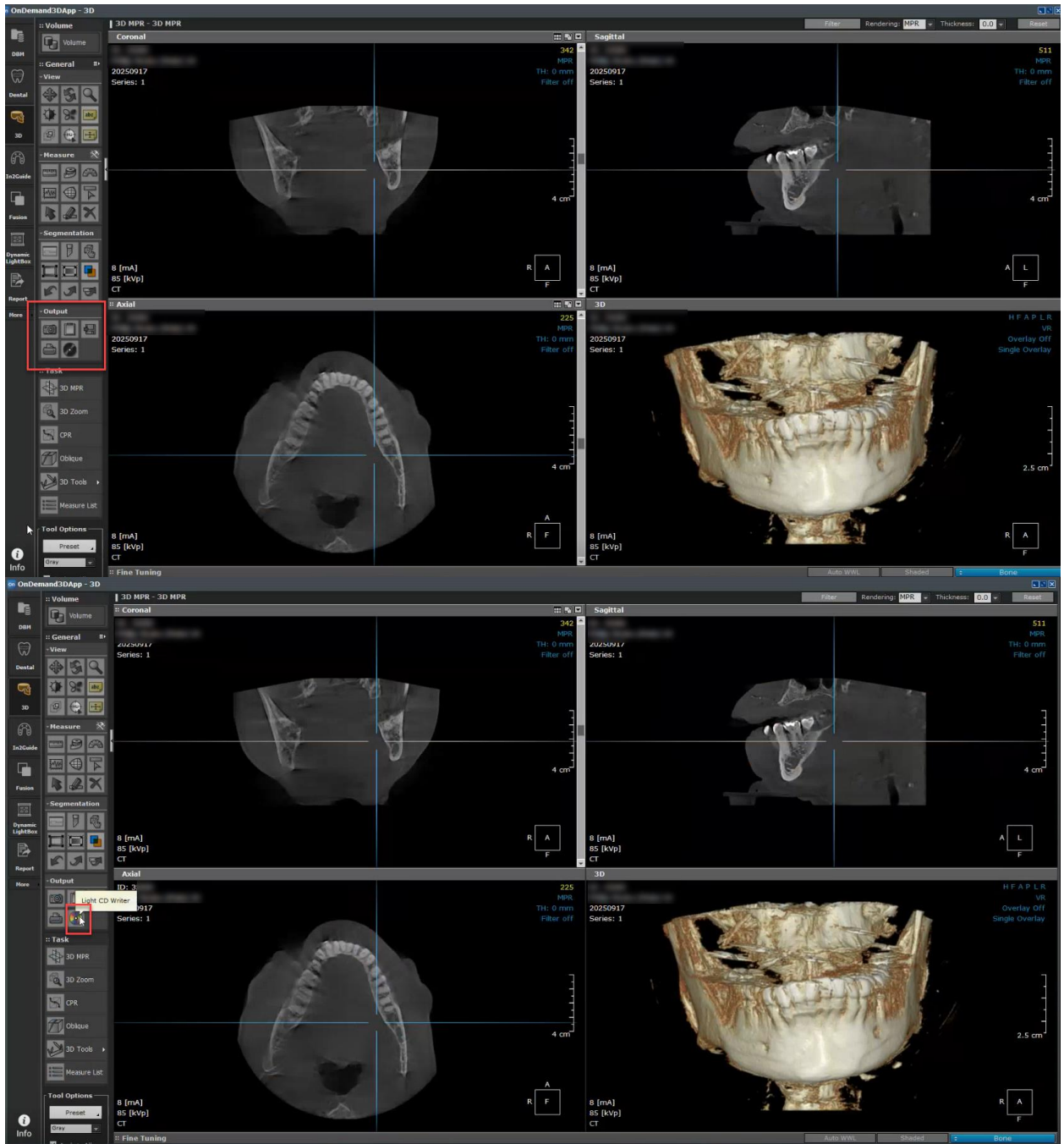
2. In your Will-Master Software, **locate** your **patient** via the search



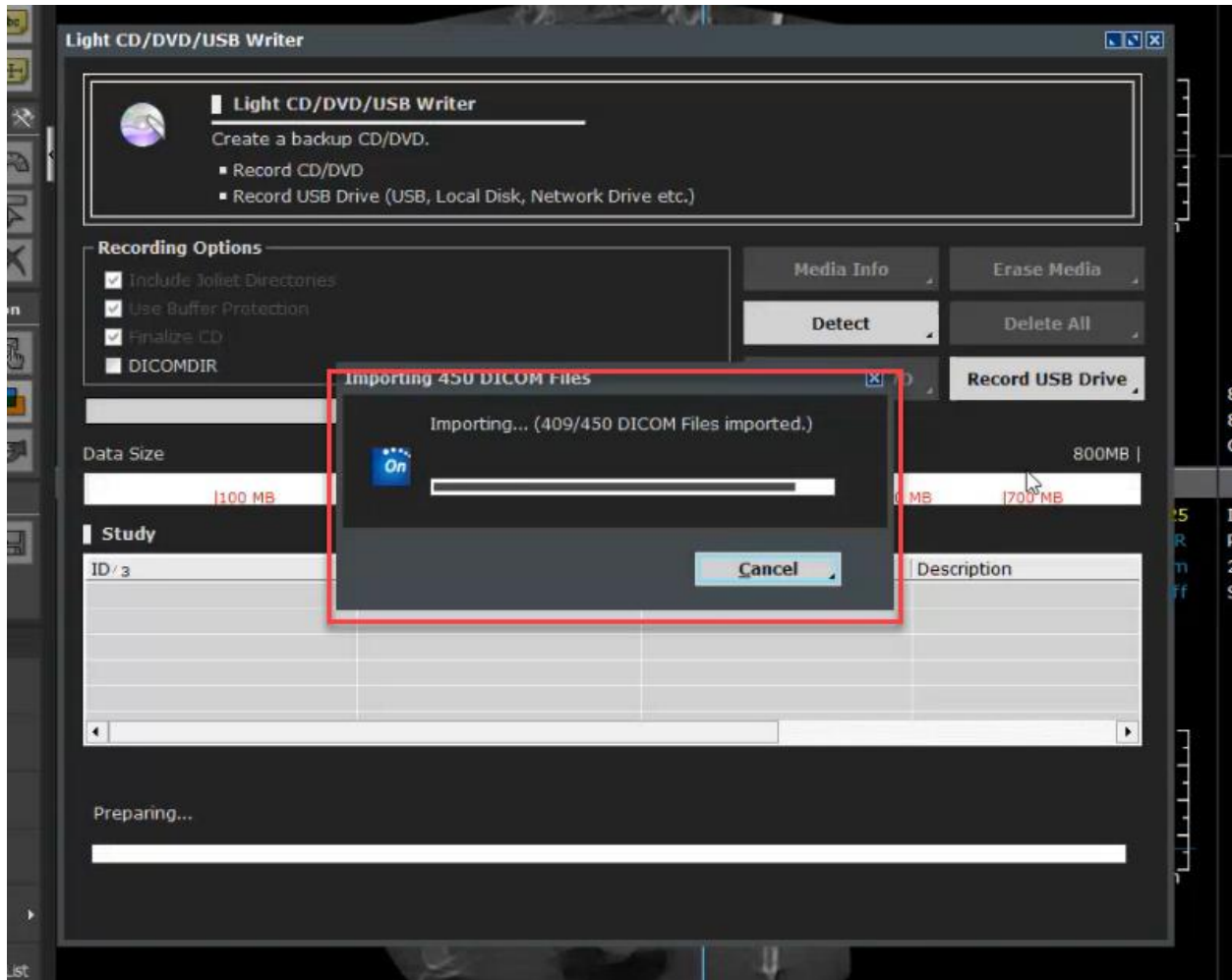
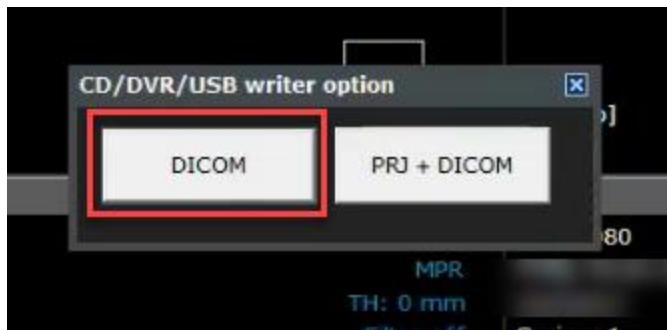
within the Will-Master Viewer software



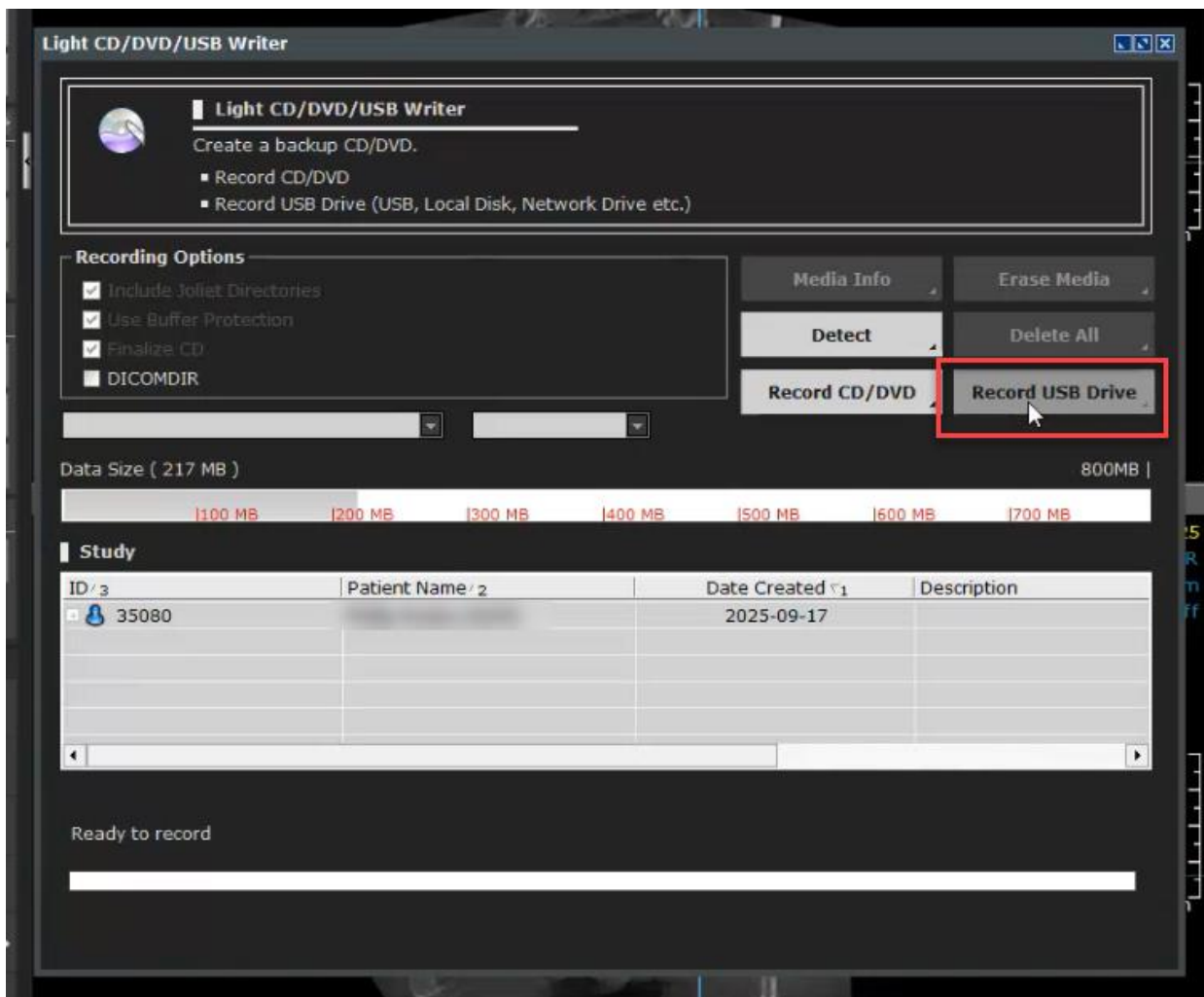
- Once your viewer is opened, locate the **Output Tool** bar and choose the **Light CD Writer**

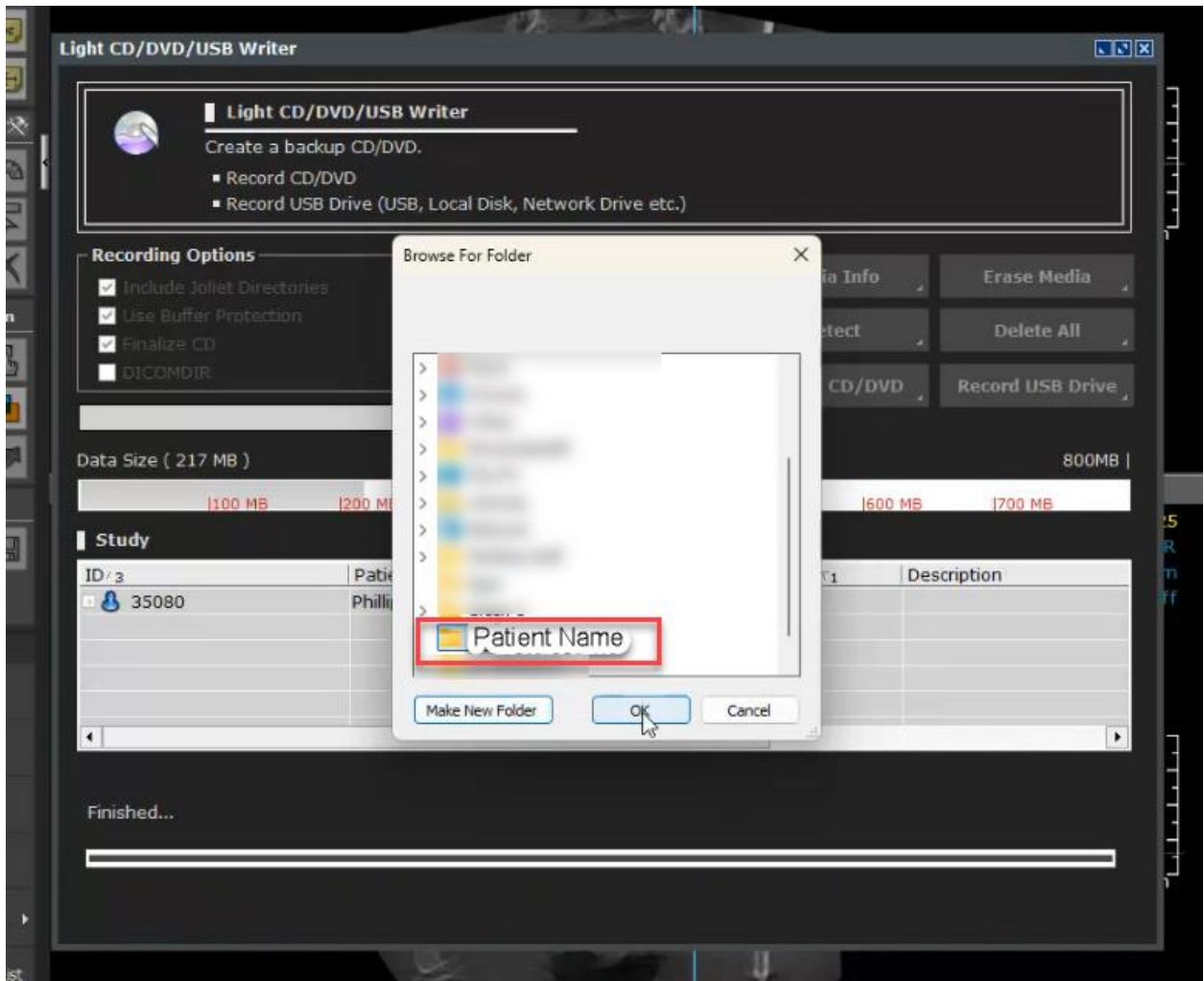


5. You will be prompted with a DICOM or PRJ + DICOM option. Choose **DICOM**. And your DICOM Dataset will begin importing

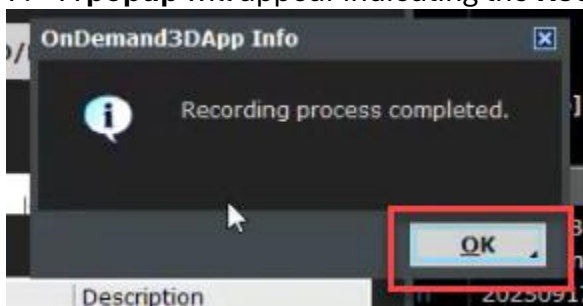


6. Once imported, choose **Record USB Drive** and then **locate** the **patient's folder** you made on your **desktop** and click **OK**.

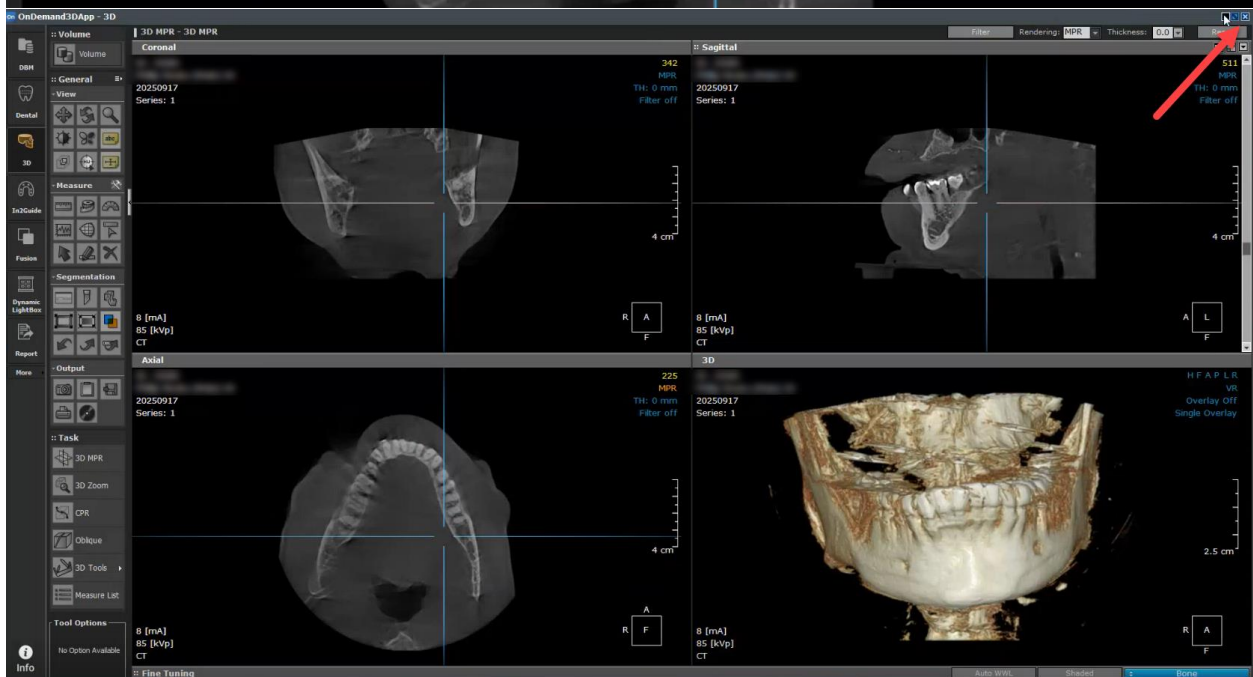
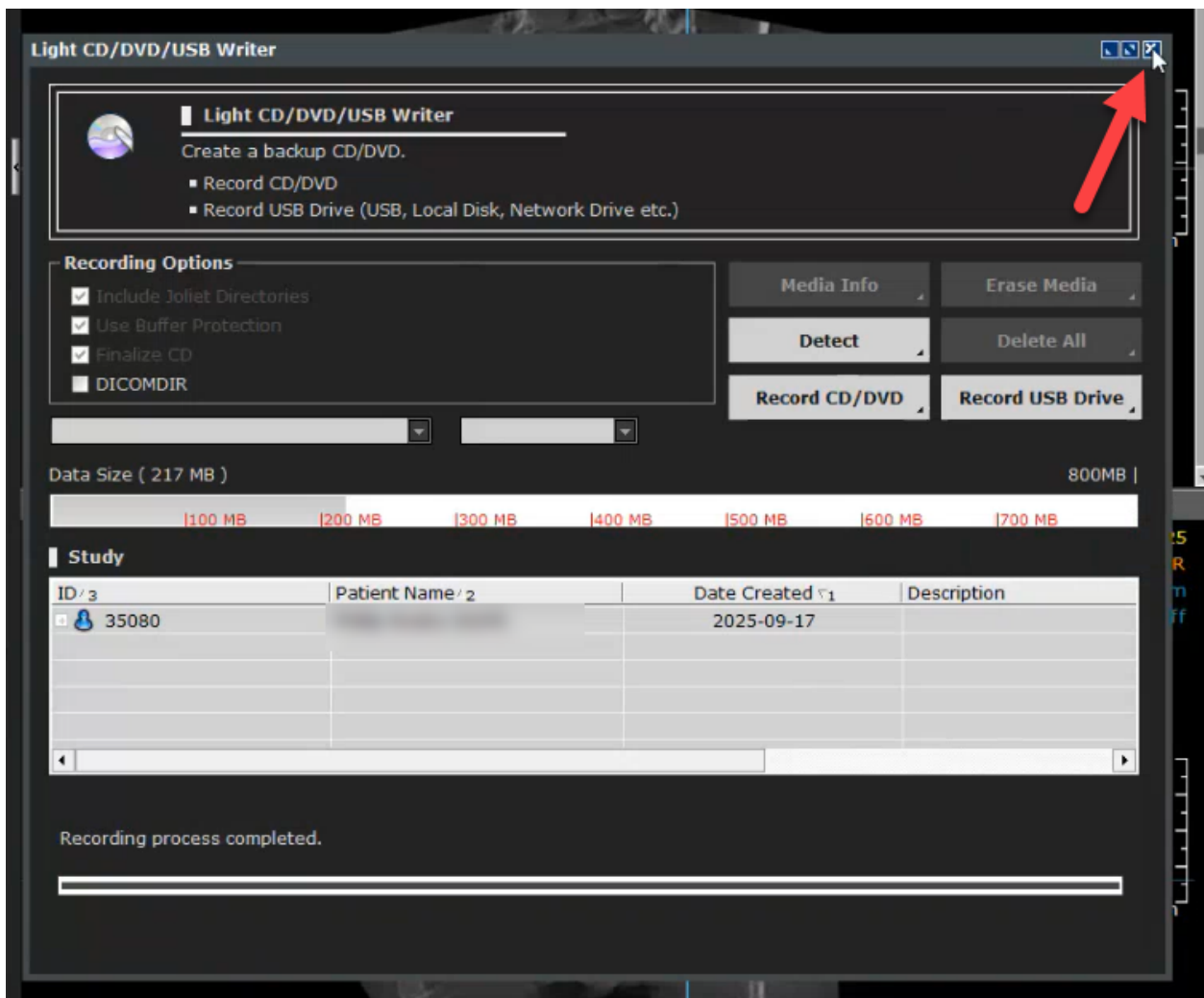




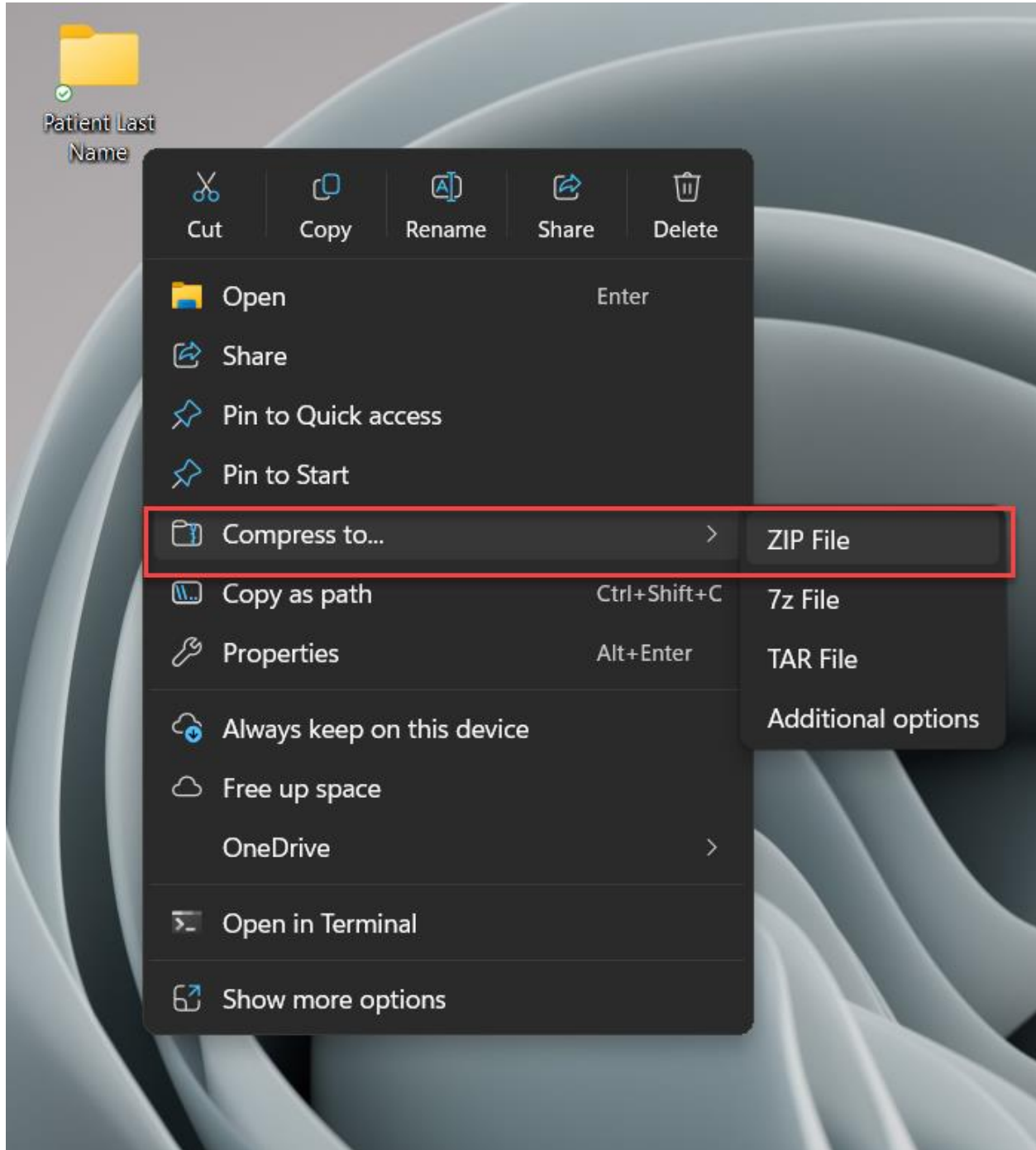
7. A **popup** will appear indicating the **Recording Process is Completed**. Click **OK**.

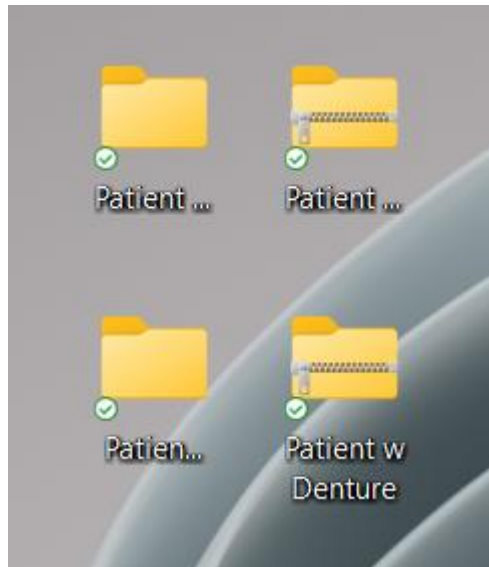
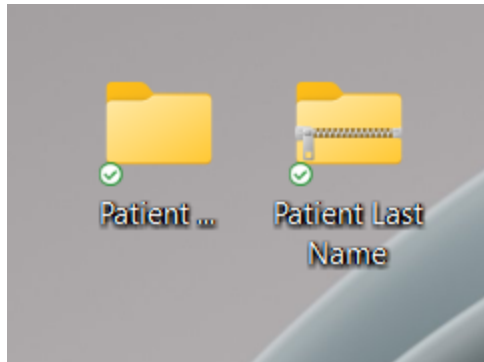


8. You may now **close** the **Light CD/DVD/USB Writer** window and the **Will-Master Software**.



9. Return to your **desktop** and **right click** on the **Patient's Folder**. Choose **“Send To”** or **“Compress to”** and select **“Compressed (zipped) Folder”**. A **duplicate folder** will be made with either a **zipper** on it or a **blue Z**.
- a. ****If you are following the Dual Scan Protocol, you must export the patient scans individually. Please label them correctly and zip them individually.**





- To **upload** the compressed folder, **log into your Implant Concierge account**.
Locate your patient and open their case. Click on the RED “Upload DICOM” Button.

[Need Help?](#)
[Settings](#)
[Logout](#)

[View Current Cases](#)
[+ Create Case](#)
[Order Individual Services](#)

You currently have 1 case(s) awaiting authorization. Please authorize soon to avoid any shipping delays.

Current Cases

In Progress

Pending Your Action

Partner's Cases

Completed Cases

All Cases

[Invoice\(s\)](#)

Indicates an action that has been delayed.

Search:

	Patient Name	Case Status	Delivery By Date
+1	<div>B.Royal, test</div> <div>Dr. Royal</div> <div>Case ID: 1380854883</div> <div>Status: Authorization Pending</div> <div>Created: Aug 05, 2025</div>	<div> Status: Implant Concierge Treatment Planning Case Created</div> <div> Delayed: Dr. Royal to upload DICOM Multi Files</div> <div> Pending: Dr. Royal to provide Diagnostic Impression to Implant Concierge</div> <div>Actions Required By You</div>	<div>Delivery By Date</div> <div>Aug 07, 2025</div>

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Search for Patient

Need Help? - Settings Logout

View Current Cases + Create Case Order Individual Services

Dr. Bret E. Royal

test B. Royal

DOB: 05/05/1955

Case ID: [REDACTED]

Options -

Case Files Expand All

No Files Added

Follow the red action buttons to get started.

View All Files (0)

Next Step

Dr. Royal to upload DICOM Multi Files

Upload DICOM Files

Dr. Royal to provide Diagnostic Impression to Implant Concierge

Select Upload Digital Impression / Ship Diagnostic Cast

11. **Drag and drop** the **Zipped Patient folder** from your desktop to **Implant Concierge**.
The file will automatically begin uploading.

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Search for Patient

Need Help? - Settings Logout

View Current Cases + Create Case Order Individual Services

Upload DICOM Files

Patient: [REDACTED]

Case Number: [REDACTED]

- Please follow the proper Scan Protocol when scanning the patient.
- To ensure a successful upload please ZIP your DICOM folder containing only the .DCM Files.
- If you need help uploading or zipping a file for upload please call Customer Support: 0800 101 6420

Drag & Drop Files

or use the Add DICOM File button below

+ Add DICOM File

Once all files have been uploaded, click COMPLETE to proceed

Cancel Complete

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****If you are following the Dual Scan Protocol, you must export the patient scans individually. Please label them correctly and zip them individually.**

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Search for Patient

Need Help? ⌵ ⚙ Settings 🚪 Logout

View Current Cases

+ Create Case

🛒 Order Individual Services

Upload DICOM Files

Patient: [REDACTED]
Case Number: [REDACTED]

- Please follow the proper Scan Protocol when scanning the patient.
- To ensure a successful upload please ZIP your DICOM folder containing only the DCM Files.
- If you need help uploading or zipping a file for upload please call Customer Support: 0800 101 6420

Patient [REDACTED]

Patient [REDACTED] + Copy

Drag & Drop Files
or use the Add DICOM File button below

+ Add DICOM File

Once all files have been uploaded, click COMPLETE to proceed

✕ Cancel

✓ Complete

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Search for Patient

Need Help? ⌵ ⚙ Settings 🚪 Logout

View Current Cases

+ Create Case

🛒 Order Individual Services

Case Files

Patient [REDACTED]
Case Number [REDACTED]

Upload additional files for the case here

Please Upload any additional files for this case below.
If you need help uploading or formatting a file for upload please call Customer Support: 0800 101 6420

Drag & Drop Files
or use the Add File button below

Patient Last Name.zip (500.1 mb) 18%

+ Add File

Search:


File Name	Folder	File Type	File Size	Upload Date
Showing 1 to 1 of 1 entries				
Previous 1 Next				

☒ Select All

✕ Cancel

✓ Complete

12. Once the file reaches 100%, click the green “Complete” button at the bottom of the page.



Search for Patient

Need Help?

Settings

Logout

View Current Cases

Create Case

Order Individual Services

Case Files

Patient:

Case Number:

Upload additional files for the case here

Please Upload any additional files for this case below.
If you need help uploading or formatting a file for upload, please call Customer Support: 0800 101 6420

Drag & Drop Files

or use the Add File button below

Patient Last Name.zip (500.1 mb) 100%

+ Add File

Search:

File Name	Folder	File Type	File Size	Upload Date	
Patient Last Name.zip	application/x-zip-compressed	524 MB	Wed Nov 19 2025	<div>Delete</div>	

Showing 1 to 1 of 1 entries

Select All

Zip Selected

Delete Selected

Cancel

Complete