1 Login to Implant Concierge and click on the patient's name to open the case.

2 Click on the "Options" drop down menu.

3 Select "Place Case on a Hold".
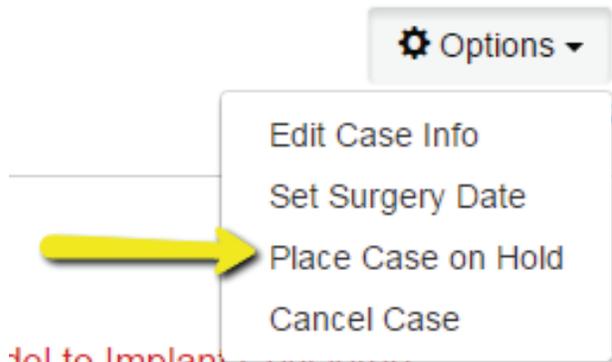
4 A small window will pop up. First, select the date you would like the case to be on hold until. Second, provide a reason why the case is being placed on hold (IE. "Patient is waiting for financial reasons", "Patient needs a bone graft; will resume when patient is healed" etc). Lastly, click the blue "Confirm" button. The case will automatically be removed from the hold on the date you selected.